IN-LAB WORKING TIMES

Please allow for the full working time on each type of product in case. Cases including different products will require full working time for each product selected. Working times do not include Weekends or Holidays. Rush Services available in most products but must be pre-scheduled (see below)

IN-LAB BUSINESS DAYS

Porcelain Fused to Metal	7 days
Crown or Bridge with attachments	10 days
All-Ceramic Crowns	10 days
All-Ceramic Veneers/Inlay/Onlays	10 days
Cristobal Restorations	10 days
Cercon Restorations	10 days
Procera Restorations	10 days
Temporaries	7 days
Full Metal Restorations	7 days

Crown and Bridge Rush Services
2 business days in lab $55.00 per unit
4 business days in lab $25.00 per unit

Please pre-schedule "Rush" cases by calling 1-800-892-2857

Please allow for shipping time

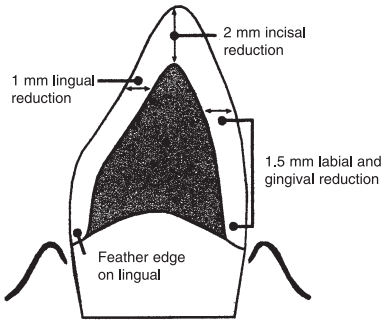
UPS - Mail - Airborne - Fed Ex -

Partials & Dentures

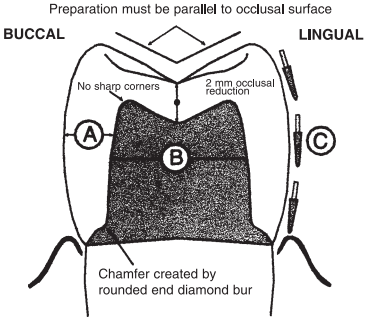
Frames	12 days
Frame with teeth & wax	13 days
Partial to completion	14 days
Occlusion rims	3 days
Custom tray	3 days
Set-up try-in	7 days
After set-up try-in to finish	7 days
FRS / Valplast set-up teeth in wax	7 days
FRS / Valplast start to completion	12 days
Soft liner	3 days
Soft nightguard	3 days
Acrylic or Flexite bite splint	7 days
Bleaching tray	3 days

PREPARATION GUIDELINES

PFM ANTERIOR

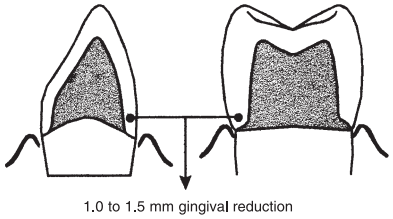


PFM POSTERIOR

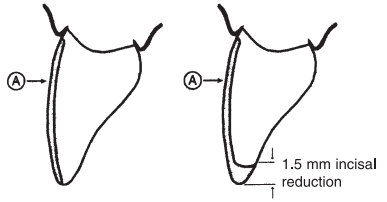


A. 1.5 mm buccal and lingual reduction
B. Buccal and lingual walls must be convergent to ease crown.
C. Preparation should be cut in three planes.

PFM-PORCELAIN LABIAL/BUTT MARGIN

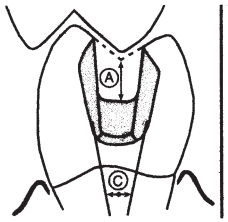


ALL-CERAMIC/COMPOSITE VENEERS

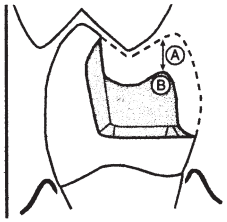


A. 1.5 -2.0 mm labial reduction

INLAY

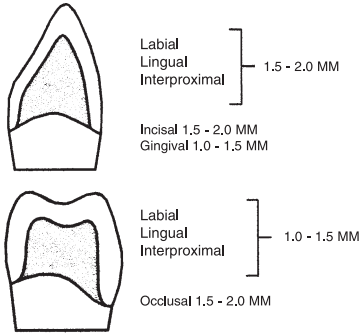


ONLAY



A. 1.5 to 2.0 mm occlusal reduction
B. Round all sharp line angles, occlusal edges and eliminate undercuts
C. Use a shoulder prep with rounded line angles or a deep 120˚ chamfer

ALL-CERAMIC/COMPOSITE CROWNS



OVERNIGHT COURIER SERVICE

No shipping charge to or from
We honor VISA & MASTERCARD
All cases returned via Overnight Courier Service.

TERMS: All accounts are payable within 20 days of statement date. Statement date is the last working day of the month. Accounts not paid within the stated terms will be subject to C.O.D. status and a surcharge on the unpaid balance.

LIMITED WARRANTY/LIMITATION OF LIABILITY: Carter Laboratories expressly warrants that all dental devices are made according to your specifications. Subject to the return of a device that is placed and than fails, the lab will repair or replace the device without charge for the cost of materials and workmanship or refund the original price paid, at the lab's option, as follows: (1) all final fixed prosthetics up to five years; and (2) removable devices up to one year if the failure is due to defects in materials or workmanship.

FOR LAB USE ONLY

TELEPHONE CALL RECORD

DR. _____ ACCT# _____

PATIENT _____

RE _____

RESULT _____

DATE DUE IN OFFICE _____

DATE OF CALL _____ INITIAL _____